

Here's a free router so you can get wireless internet access in every room.

Mom can download a book to her Kindle on the front porch. Dad can stream highlight videos to his smart phone in the den. The kids can game with their friends down the street from the family room. It's all-access, all the time.

Not to mention, we've also secured your router for you. That means no one can steal your signal, so your important files and your identity are safe.

You're in charge at router.optimum.net.

Managing your home wireless network is easy at router.optimum.net. Here, you can see which devices are connected, personalize your network name or change your wireless password, settings and SSID, that's nerd speak for a service set identifier.

Keep this info with your router:

Wireless Network Name (SSID): _____

Wireless Password: _____

Getting connected is no sweat.

Now that your router's set up, access your home network in three simple steps:

1. Go to:
 - a) "WiFi" on your iPhone
 - b) "Wireless Networks" or "WiFi" on your Android device
 - c) The Wireless Network Connection icon in the system tray on PC
 - d) The Airport icon in the menu bar on Mac
2. From your wireless settings, select your wireless network name, or SSID.
3. Enter your password and click "connect". That's all there is to it.

When your desktop or laptop isn't wireless, it's still easy to connect.

No problem. Just connect your computer to one of the router's "LAN" ports using an ethernet cable. This cable looks like a phone line, but larger. You'll find an outlet, or port, on the back of the router labeled "LAN".

Simple fixes for common problems.

Having trouble getting online?

1. Unplug the modem from the wall outlet. Once unplugged, all the lights on the modem should go "off". If the modem lights are still "on" after you disconnect it, look to see if there is a battery backup unit, and disconnect it now.
2. Unplug the router from the wall outlet.
3. Reconnect the modem to the wall outlet. Wait a few minutes until the modem fully restarts and the modem lights turn "on". If you use a battery backup, reconnect it to the modem now.
4. Reconnect the router to its power source. You should be up and running in a few seconds.

Power light on your router is off?

Make sure your power cord is connected to both the router and the wall outlet.

Internet or ethernet port lights on your router are off?

1. Make sure your ethernet cable connections are secure at the router, modem and computer.
2. Make sure power is on for your router, modem, computer and battery backup, if you have one.

Tried all the above and it still doesn't work?

No worries. Just call us at 1-866-684-4688.