



1111 Stewart Avenue, Bethpage, NY 11714

Dear Customer,

Welcome back! We're pleased you chose to return to the outstanding value offered by Optimum®.

THIS IS A REMINDER

In order for you to receive the promotional pricing for the Optimum service you ordered, **you must provide proof of your previous service provider from within the last 90 days.**

Please give your Optimum technician one of the items listed below to show proof of your previous service provider.

- ☐ Previous service provider's billing statement
- ☐ Credit or debit card statement showing previous service provider's transaction*
- ☐ Bank statement showing previous service provider's transaction*
- ☐ If you have arranged an installation from a different service provider, you may provide a copy of the completed installation order.

If you are unable to provide proof of your previous service provider to the Optimum technician today, you need to **provide proof within 30 days of your installation to any one of the following:**

mail: Cablevision/Quality Assurance Department
200 Jericho Quadrangle, Jericho, NY 11753

fax: 516-803-6214 or 201-405-1804

e-mail: JerichoQA@cablevision.com

in person: Bring the proof to your nearest Optimum Store. For locations, visit optimum.net/stores.

If you are unable to provide proof or if you have any questions, please call us at **1-866-580-0517**.

Remember, you must provide proof of your previous service provider as noted above to receive your promotion or your package price will be adjusted.

Thank you for choosing Optimum, the best value in TV, High Speed Internet and Phone.

* The credit card, debit card or bank statement must show the name of the previous service provider's product to which you subscribed.

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